

Product Bulletin

End of Life (EOL) Notice for VESDA ECO Detector

September 2019

Overview

VESDA ECO CO₂, gas detector will be discontinued immediately.

Affected Products & Alternatives

Part Number: ECO-D-B-49, Carbon Dioxide (CO₂) 0-5% v/v.

Effective Date

Affected Part Number to be discontinued immediately.

Servicing & Spares

- Following cease of supply there will be a further 2-year supply of spares and repair service subject to component availability
- During this period customers are encouraged to take advantage of the next generation product upgrade (VESDA Sensepoint XCL – Large Bore CO₂) that will become available in Q1 2020.

Product Warranty

Standard product warranty will be honored as per the applicable company policy for the relevant product line in one of the two ways below:

- A product failing within the standard warranty period will be replaced with the same or comparable product having the balance of the original warranty period.
- Should a product fail within the warranty period and not be repairable/replaceable then we will refund the full purchase price or issue a credit note as agreed with the customer.

Discontinued ECO Products

Part No	Part Description	Alternative
ECO-D-B-49	VESDA ECO Carbon Dioxide (CO ₂) 0-5% v/v	VESDA Sensepoint XCL – Large Bore Carbon Dioxide (CO ₂) 0-5% v/v (Part No. To Be Advised)

Contact

Please contact your local Xtralis office for any queries in relation to this notice.



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